

**BRADBURY BROTHERS**  
 COOLING • HEATING • PLUMBING  
*Our Family Serving Yours*



**HEATING/COOLING**  
 Lic. No. TACLB33409E

**PLUMBING**  
 Lic. No. MPL12929

**281-407-0415**

**BRADBURY BROTHERS**  
 COOLING • HEATING • PLUMBING  
 131 S Trade Center Parkway  
 The Woodlands, TX 77385

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**BRADBURY BROTHERS**  
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**PREPARE** for the  
*Holidays*



**BRADBURY BROTHERS**  
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**\$59 Home Safety Inspection**  
 Not valid with other offers

**BRADBURY BROTHERS**  
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**\$89 Drain Clean with Camera Inspection**  
 Not valid with other offers

**FALL 2018**

*Thank You*

loyal customers who have depended on us to meet their home comfort needs in the past. We appreciate all the new customer referrals we receive; a referral is the highest honor and compliment. Now we give gift card for an employee referral also.

**EARN REWARDS!**

**We love referrals so don't keep us a secret!**  
 Our customer referral program rewards you for spreading the good word.

**\$100 Restaurant Giftcard**  
 For referring a new customer that uses us for a major project

**\$100 Restaurant Giftcard**  
 For referring a new employee that is hired by our company

**\$10 Starbucks Giftcard**  
 For referring a new customer that uses us for a service call



**A WORD FROM THE BRADBURY BROTHERS**



**Our Family Serving Yours**

The Bradbury Family has been serving cooling, heating and plumbing needs for over thirty years. The Bradbury Brothers grew up learning the importance of customer service and how to provide the "Ultimate Service Experience".

We spend our time and money training our team. We are growing! We're adding new services and new service areas while still working hard to maintain our mission "to provide our customers with 100% satisfaction with our people, our products and our services". Help us help you by sharing any ways we can better serve you, our customers. Stop by our offices and visit. We'd love hear from you.





## The Bradbury Family



### BRAG SECTION



### NOW HIRING

Bradbury Home Services is looking for HVAC and Plumbing Technicians/Trainees to join our "World Famous Team".

Must have clean MVR Report, pass Drug Test and have clear Background Check.

WILL TRAIN the Right People

### SPONSORED BY



**WHATEVER IT TAKES.**

## TODD'S HVAC/PLUMBING TIPS

### Six Tips for Reducing Your Home's Air Leakage

Wasted energy impacts both your heating and cooling bills so regardless of the season, you'll benefit from tightening up your home's construction. You'll also have more control over allergens and outdoor critters from hiding in your home. Here are some simple ways you can do this.



Todd Bradbury

**Replace weather stripping around windows and doors**  
This is a simple, yet often overlooked task that can help you save on energy bills. You can choose from materials like foam, vinyl, rubber, felt or metals like aluminum or stainless steel.

**Seal around lighting**  
The space above your ceiling is often unheated space. Sealing the space around light fixtures closes the gap for air to enter your room from these unconditioned areas between your ceiling and the structure.

**Seal around plugs and plumbing studs**  
Similarly, the gaps inside your wall may be open to unconditioned spaces like the attic. The openings for your plumbing and electrical outlets can allow unconditioned air to enter or can cause you to lose precious heated or cooled air. Caulk and seal around these items to minimize air leakage.

**Replace window panes**  
As windows age, the seal around the glass deteriorates, much like the seal around the window itself. Replace windows before they've reached their end of life or as soon as you notice excessive condensation between glass panes if you have double-glazed glass. Look for windows that are more energy efficient. They may be more expensive but the energy savings will offset the extra cost.

**Seal around flue vents, chimneys and other pipes and ducts leaving your house**  
In addition to preventing air from entering your ductwork, you need to ensure there is no space around the duct where air can seep into your house. Seal around these termination points to keep the air out.

If you need help reducing your home's leakage while keeping the fresh air at the right levels, give us a call.

## BETHAN'S KITCHEN

### PUMPKIN GINGER BREAD

#### Ingredients:

- 3 cups sugar
- 1 cup vegetable oil
- 4 eggs
- 2/3 cup water
- 1 - 15 ounce can pumpkin puree
- 2 teaspoons ground ginger
- 1 teaspoon ground allspice
- 1 teaspoon ground cinnamon
- 1 teaspoon ground cloves
- 3 1/2 cups all-purpose flour
- 2 teaspoons baking soda
- 1 1/2 teaspoons salt
- 1/2 teaspoon baking powder

#### Instructions:

- Preheat oven to 350 degrees F (175 degrees C). Lightly grease two 9x5 inch loaf pans.
- In a large mixing, combine sugar, oil and eggs; beat until smooth. Add water and beat until well blended. Stir in pumpkin, ginger, allspice cinnamon, and clove.
- In medium bowl, combine flour, soda, salt, and baking powder. Add dry ingredients to pumpkin mixture and blend just until all ingredients are mixed. Divide batter between prepared pans.
- Bake in preheated oven until toothpick comes out clean, about 1 hour.



Bethan Bradbury

## JASON'S COMMUNITY PROJECTS

Team Bradbury has been busy this summer serving our community. Our entire team of employees chose a non-profit each month to support. By doing it as a team, each employee could bring something that made a difference.

June was our month for "Bears for a Cause". We collected nearly 300 stuffed animals for The Woodlands Texas Children's Hospital. We were able to put together a team of ten to deliver many of them directly to the children and their siblings at the hospital.

July was our month for "Kits for Kids". We collected backpacks and school supplies for Interfaith of The Woodlands. One of our team leaders is a member of their professional network, and she stuffed all we collected into her car and filled it to the top.

August we chose a new non-profit "All Heroes Wear Masks" that collects super hero comic books and delivers them to children with cystic fibrosis. One of our managers has worked at raising awareness for children with life-threatening diseases that enjoy comic books with their favorite super heroes.



Jason Bradbury



## MEET OUR TEAM



Lashun Darby

### LASHUN DARBY - Customer Experience Manager

Our goal at Bradbury Brothers is to provide our customers with the Ultimate Service Experience.

All of our staff needs to be trained in how to treat our customers in a way that they won't forget us and will tell their friends and family about us.

Lashun has over a decade in leading customer service teams and brought that experience to us this year. She focuses on making sure all of our Customer Experience Specialists give our customers the service they deserve. She focuses on our Comfort Club Memberships and how to create a Platinum experience!

Lashun is married and has two children. And she loves Beyonce!

## AWARDS

Thank you to the Houston Business Journal for awarding Bradbury Brothers a spot on their "Fast 100" recognizing Houston-area private companies with the fastest revenue growth. Bradbury Brothers ranked No. 19 out of 100 fastest growing companies in the Houston area.

The List was ranked by companywide growth between fiscal year 2015 and fiscal year 2017. To qualify, companies must be for-profit, privately held and have headquarters in the Houston area. They also must have been in operation for at least five fiscal years by Dec. 31, 2017.

And **WE DID IT!** Thank you to our customers and our employees for helping us achieve this milestone.