

Spring 2016

HOME

Comfort

NEWS

AIR CONDITIONING & HEATING

281.407.0415

PLUMBING

281.940.3082

PAINTING

281.806.9900

BRADBURY FAMILY  
HOME SERVICES  
131 S Trade Center Parkway  
The Woodlands, TX 77385

PRESORT  
STANDARD  
U.S. POSTAGE  
PAID  
N. Houston TX  
PERMIT #247

SPRING 2016

HOME

Comfort

NEWS

BEAT the HEAT

You know it's coming!

Don't be caught unprepared. Don't wait to discover an air conditioning problem the first hot day...when everyone else does. Instead get your cooling system ready and save money on your utility bill, extend the life of your system and give yourself "Peace of Mind" knowing your air conditioner is operating at its peak potential!

Let Bradbury Brothers get your system ready for the summer with our Cooling Tune-Up...

Time for Your Air Conditioner TUNE-UP!

\$69 per system

Reg \$89

Thank You

loyal customers who have depended on us to meet their home comfort needs in the past. We appreciate all the new customer referrals we receive; a referral is the highest honor and compliment.

We will continue to offer the highest quality products available, on-going training for our staff and prompt, courteous service.

EARN REWARDS!

We love referrals so don't keep us a secret! Our customer referral program rewards you for spreading the good word.

**\$100 Giftcard** (of your choice)  
For referring a new customer that uses us for a major project

**\$10 Starbucks Giftcard**  
For referring a new customer that uses us for a service call

Compliments of:

BRADBURY FAMILY  
HOME SERVICES

A WORD FROM THE BRADBURY BROTHERS

You, our customers, have asked for it, and **WE LISTENED!!** We've expanded our "Ultimate Service Experience" to include:

BRADBURY

THORNTON

PLUMBING SERVICES

For years our customers have been asking us for a referral for plumbing services. HVAC and plumbing work hand in hand in so many areas, it just made sense for us to be able to offer our customers plumbing as well as air conditioning and heating.

We joined together with another well respected family-owned business Thornton Plumbing. Jim Thornton and his team of plumbers are well known in our community for providing the same kind of customer service that Bradbury Brothers customers have come to expect in their home service companies. Look for coupons for all three of our companies – Bradbury Brothers Heating & Air Conditioning, Bradbury & Sons Painting and Bradbury Thornton Plumbing Services. Give us a try next time you are in need of one of our home services.



## The Bradbury Family



### BRAG SECTION



2015  
LONE STAR COLLEGE  
SMALL BUSINESS OF THE YEAR  
WINNER

### NOW HIRING

Bradbury Home Services is looking for HVAC and Plumbing Technicians/Trainees to join our "World Famous Team".

Must have clean MVR Report, pass Drug Test and have clear Background Check.

WILL TRAIN the Right People

### SPONSORED BY



## TODD'S COOLING/HEATING TIPS

### Ventilation Is the Overlooked Part of HV(entilation)AC

People always ask me what the V in HVAC stands for . . . Ventilation. HVAC is the common acronym to describe our business of providing heating-ventilating-air conditioning services. Every homeowner pays attention to heating and air conditioning. Often overlooked are the ventilation systems and services we provide.



Todd Bradbury

Previously I've shared articles about energy and money savings derived from air sealing your home – that is, closing off tiny, multiple air leaks that add up to an open bathroom window all year long. Suppose you do that and live in a completely air-tight house. Is that a good thing?

From an energy savings standpoint maybe. However, an air-tight home can be an unhealthy place to live. Most homes are filled with contaminants such as formaldehyde (a component of many home furnishings), volatile organic compounds (from cleaning solvents), mold, mites and other pollutants, maybe even radon. No matter how fastidious a housekeeper you may be, it's not humanly possible to get rid of all of the invisible bugs and chemicals that are present in virtually every home.

Does this mean it's better to live in a drafty house? Not necessarily. There does not have to be a large trade-off between energy efficiency and a healthy indoor environment.

Proper ventilation will help prevent mold growth in your home. This is especially important for basements and crawl spaces. Even if you don't spend much time in these places, enclosed spaces collect moisture and are breeding grounds for mold spores, which will eventually migrate to the living areas of your home. You may not notice any moisture in these areas, but damp air and moldy odors will alert you to its presence.

Home design sometimes makes it impossible to vent to the outside. Our expertise and experience can find solutions where none seem to exist. Leave it up to the professionals to help you find the proper balance between a wasteful HVAC system and a healthy HVAC system.

## BETHAN'S KITCHEN



### Strawberry Mint Spritzer

#### Ingredients:

3 cups sliced strawberries  
½ cup loosely packed fresh mint  
½ cup fresh lime juice  
¼ cup water  
¼ cup agave nectar  
3 cups chilled club soda  
Whole strawberries (to garnish)

#### Instructions:

Place first 5 ingredients in a blender; process until smooth. Pour about ½ cup strawberry mixture into 6 glasses. Slowly pour about ½ cup club soda into each glass; gently stir to combine. Garnish with whole berries. For an adult beverage, substitute 1 bottle sparkling wine for the club soda. Pour wine or soda slowly down the edge of the glass to tame the foam.



Bethan Bradbury

## JASON'S PLUMBING TIPS

### Indoor Plumbing Became Possible

The first evidence of a mechanical flushing toilet dates to 1596, invented by a Sir John Harington in England. The following centuries saw various inventor's patent designs for workable toilets. So why did it take until the late 19th Century for indoor plumbing to finally catch on? The main reason is because most people thought moving the toilet indoors a bad idea, and who can blame them? They stunk up the house!

Indoor plumbing did not really come alive until the 1880s. The real hero of modern plumbing is not any of the toilet tinkers, but a sanitary engineer who came up with the idea of plumbing vents.

Vents enable drains to flow freely by allowing air into drainage systems. This is what venting does to your plumbing system. Without vents indoor plumbing would remain a bad idea.

Plumbing vents also allow sewer gases to be vented safely outdoors. Sewer gases accumulate both from the outside, backing up inside a building from a public sewer or private septic system, and from the inside as toilet waste flows through the building pipes. Plumbing vents typically exit above the roof line of a home or building so they don't leave unpleasant odors and possibly dangerous gases inside the building.

Venting is more than simply punching a bunch of air holes in a draining system. For a plumbing system to work right the vents must be of sufficient size and the right distance from the fixtures served. Over the years sanitation engineers figured out the correct formulas, which are now incorporated into tables and adopted by plumbing codes around the country to guide plumbers when they install plumbing systems in new buildings.

Many people look at plumbing as only about turning wrenches and other relatively simple mechanical tasks. It's a lot more complicated than that. We see some real bungled do-it-yourself projects from people who know little about the importance of venting. Leave it up the plumbing contractors to make sure your venting is installed properly and your home can enjoy indoor plumbing without "outhouse" odors!



Jason Bradbury

## MEET OUR TEAM

### SALES TEAM LEADER



Darrel Betts

This is our opportunity to brag on one of our wonderful, valued employees. Chances are you've probably had the opportunity to deal with many of our awesome team, but our newsletters give us that special time to showcase one

of them. Darrel is a huge part of training our comfort advisors, customer service representatives and our service and installation technicians. He spends many hours teaching and working with our entire team to create the "Ultimate Service Experience". He understands how important our customers are to us and the need to treat them with the service they deserve.

Darrel started as one of our comfort advisors and then moved into a leadership role helping to fine-tune our installation department and their customer skills. After showing us his personal "gift" in training our team through our company meetings, weekly training meetings and our annual retreat, he earned the spot of Team Leader. We're constantly reminded of the need for not only technical training but customer service training to make a great team! Thanks, Darrel, for leading the way.

**BRADBURY FAMILY**  
HOME SERVICES

## BRADBURY HOME SERVICES SPECIALS

**\$25 OFF**  
**Any A/C**  
**Service**

Not valid with other offers.  
With coupon only. Expires 5/31/16.



*We Take Care of Your Air!*

**\$25 OFF**  
**Any Plumbing**  
**Service**

Not valid with other offers.  
With coupon only. Expires 5/31/16.



*Fix it Once. Fix it Right.*

**\$50 OFF**  
**Any Painting**  
**Service**

Not valid with other offers.  
With coupon only. Expires 5/31/16.



*Beautiful Finish. Every Time.*